

# Case Study

## *GolfEtail – Social Media 2011*



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# GolfEtail – Social Media 2011

## THE CHALLENGE

GolfEtail, a Massachusetts-based discount golf equipment retailer, approached McDougall Interactive in 2011 for a second social media campaign with four goals:

- Increase Facebook likes
- Increase new email leads
- Promote brand awareness of GolfEtail
- Increase social media engagement

## THE SOLUTION

McDougall Interactive created and managed a Facebook-based social media promotion that had new and existing Facebook fans of GolfEtail pick the winner of the Masters' Tournament for a chance to win a free Bushnell V2 Slope Edition Long Ranger Viewfinder. We marketed the promotion in the following ways:

- A targeted and evaluated email blast sent out to GolfEtail's existing email subscribers.
- Daily announcements and links to the Facebook contest entry tab across all social media channels highlighting the ongoing Masters action.
- A clickable homepage banner on GolfEtail.com to funnel people to the Facebook page.
- Facebook ads targeting users who "liked" the Masters with a total spend of \$54.22.
- Ongoing monitoring across social channels to respond to questions and comments and to maintain momentum.
- Regular Twitter updates during the duration of the campaign to build enthusiasm and point people toward the Facebook page.
- Creation of a promotion-specific Facebook landing page (known as fan-gating).
- Creation and distribution of a follow-up press release.

## THE RESULTS

GolfEtail received 1,203 contest entries (votes) from existing and new Facebook fans. In its entirety, the campaign generated:

- 1252 new Likes over a period from April 3 to April 9

- 25,257 post views
- Over 50 Facebook Ad click-throughs
- 46 posts of feedback

Insights > GolfEtail.com > Page Overview + Create an Ad

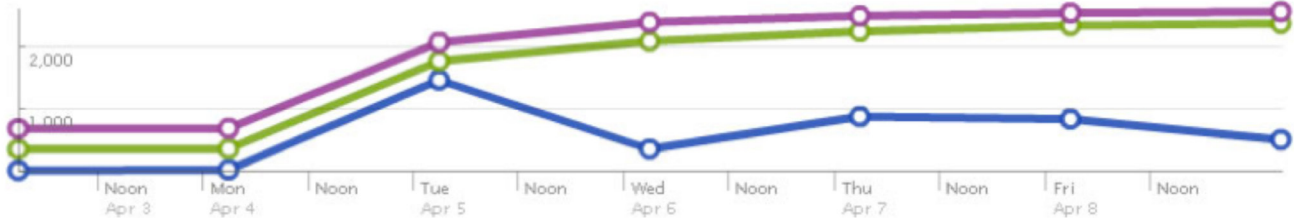
Week Month 04/03/2011 - 04/09/2011 Export

**Users** [See Details](#)

New Likes? **1,252** ↑13,811%      Lifetime Likes? **2,606**

**Active Users?**

Daily Active Users     Weekly Active Users     Monthly Active Users



**Interactions** [See Details](#)

Post Views? **25,257** ↑1,374%      Post Feedback? **46** ↑1,433%

**Page Content Feedback?**

Likes     Comments

